| Electronic Patent Application Fee Transmittal |               |  |          |        |                         |  |
|---|---------------|--|----------|--------|-------------------------|--|
| Application Number:                           | 10            | 10578181   |          |        |                         |  |
| Filing Date:                                  | 01-May-2006   |  |          |        |                         |  |
| Title of Invention:                           | Pri           | Products and Processes for Addressing a Customer Service Issue |          |        |                         |  |
| First Named Inventor/Applicant Name:          | Jay S. Walker |  |          |        |                         |  |
| Filer:  | Mi            | Michael David Downs  |          |        |                         |  |
| Attorney Docket Number:                       | 04-027        |  |          |        |                         |  |
| Filed as Large Entity                         |               |  |          |        |                         |  |
| U.S. National Stage under 35 USC 371 Filing   | Fee           | s  |          |        |                         |  |
| Description                                   |               | Fee Code   | Quantity | Amount | Sub-Total in<br>USD(\$) |  |
| Basic Filing:                                 |               |  |          |        |                         |  |
| Pages:  |               |  |          |        |                         |  |
| Claims:                                       |               |  |          |        |                         |  |
| Miscellaneous-Filing:                         |               |  |          |        |                         |  |
| Petition:                                     |               |  |          |        |                         |  |
| Patent-Appeals-and-Interference:              |               |  |          |        |                         |  |
| Post-Allowance-and-Post-Issuance:             |               |  |          |        |                         |  |
| Extension-of-Time:                            |               |  |          |        |                         |  |
| Extension - 1 month with \$0 paid             |               | 1251   | 1        | 130    | 130                     |  |

| Description    | Fee Code          | Quantity | Amount | Sub-Total in<br>USD(\$) |
|----------------|-------------------|----------|--------|-------------------------|
| Miscellaneous: |                   |          |        |                         |
|                | Total in USD (\$) |          |        | 130                     |